



March 18, 2020

The health and well-being of our members, staff and community is our priority during these challenging times. In order to reduce the spread of COVID-19, Syracuse Fire Department Employees Credit Union will be making the following changes to our business hours and operation.

Effective March 19, 2020, the Credit Union will be implementing temporary changes until the risk of the coronavirus has been eradicated.

- **Business Hours:** Monday through Friday - 8:30 to 4:00.
- **Drive-Up Window Only:** Our drive-up window will be open for member transactions. The lobby will be closed to all members. In an efforts to speed up drive-up teller transactions, we are limiting daily cash withdrawals to \$3,000.00.
- **Telephone Center:** Staff will be available to assist members during business hours at (315) 471-4621.

We are taking these steps to reduce the community spread of the virus and hope to get back to our normal business operations in the near future. Please stay healthy and we look forward to seeing you very soon.