



March 16, 2020

We are here for you...

As Syracuse Fire Department Credit Union continues to monitor the impact of the coronavirus (COVID-19) on our business, we want our members to know that we are here to meet your financial needs. In these challenging times, we must be vigilant in our efforts to maintain the health and well-being of our members and staff and flexible in our approach to ensuring we provide the level of service our members are accustomed to.

At this time, our office is fully staffed and open our regular hours. Throughout the day, we are working proactively to maintain a sanitary facility by cleaning high contact surfaces and providing hand sanitizer upon entrance to the building.

Experts are recommending social distancing as a means of preventing the spread and reducing your chances of contracting the virus. If you prefer not to visit our office, our self-service resources are available 24/7.

How To Access Our Services Remotely

- On-line Banking: You can access your account via our website at www.syrfirecu.com. First-time users can enroll by clicking [here](#).
- Mobile App: Download the app for the Apple App store or the Google Play store. Just search for Syracuse Fire Department Credit Union.
- ATM: You can withdraw cash at any of the 55,000 Surcharge-free Allpoint ATMs worldwide. Find the nearest ATMs [here](#).
- Digital Wallet: You can link your debit card to Apple Pay to make secure cashless purchases in stores, in apps, and on the web. Coming soon...Samsung Pay, Google Pay and Fitbit Pay.
- Internet Loans: Apply for a loan from your pc, tablet or mobile device and then sign for it via e-signature without ever having to leave your home. You can apply [here](#), or you can call our office at 315-471-4621 and speak to a lending officer.
- Remote Deposit Capture: Deposit checks directly into your account by using our Remote Deposit Capture feature. You must be signed into Online Banking to use this feature, if you are not a current online banking user, enroll [here](#).
- Night Drop: As always, our night drop is available 24/7 to drop off deposits and loan payments. Envelopes are provided for you. The night drop door is located just past the ATM machine in our drive-thru lane.